



**Southern New Hampshire**  
PLANNING COMMISSION

# Manchester's CSO Program 1995 to 2022

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# Manchester's CSO Program

## Agenda

- Background
- Infrastructure
- CSO History
  - Phase I
  - “Limbo” years
  - Phase II
  - Future Work
- Conclusions
- Questions



# Environmental Protection Division

- Created in 1975 – City’s wastewater utility
- Division of Manchester’s Department of Public Works
- An “enterprise”
- Staff of 44
- 15 acre campus at 300 Winston Street
- 10 buildings
  - Administration
  - Operations
  - Maintenance



# Wastewater Infrastructure – WWTP

- 1975: 26 mgd
- 1994: upgrade to 34 mgd
- 2016: upgrade to 42 mgd
- Serves four communities
  - Bedford (4.37%)
  - Goffstown (4.11%)
  - Londonderry (10.16%)
  - Manchester (81.36%)
- Metro population 172,000
- Investing \$75 million over 15 years



# Wastewater Infrastructure – Pipelines

- 390 miles of sewer
  - 50% “combined” system
  - 11,000 SMHs
  - 15 CSO outfalls
- 100 miles of pipe over 100 years old
- Robust CMOM maintenance program ongoing



# Wastewater Infrastructure – Pump Stations

- 12 pump stations
- Constructed from 1973 to 2014
- 68 to 6,000 GPM (from tiny to HUGE)



# Stormwater Infrastructure – Pipelines

- 190 miles of drains
  - 14,000 CBs
  - 3,000 DMHs
  - Miles of open channel
  - Robust MS4 maintenance program ongoing



# Manchester's Urban Waterways

- Lakes / ponds / streams within our urbanized area
  - Crystal Lake
  - Dorrs Pond
  - Nutt Pond
  - Pine Island Pond
  - Stevens Pond
  - Miles of open channel streams
- Water quality impairments in our waterways
  - Chloride
  - Phosphorous
  - Dissolved oxygen
  - Bacteria
  - Mercury



# Manchester's Buried Infrastructure

- Manchester Water Works
  - 500 miles of water mains
- Department of Public Works
  - 190 miles of drainage
- Environmental; protection Division
  - 390 miles of sewer
- Over 1,000 miles of buried infrastructure
- Over 250 miles of pipe is over 100 years old
  - “***Ageing and failing infrastructure***”

# Failure of 1923 Cast Iron Water Main Goffe Street, Manchester

November 6, 2014



# Goffe Street Water Main Failure “Up close and personnel”



# Water Main Break Kennard Road, Manchester

January 10, 2015



# Sink Hole 93N - Concord

August, 2015



# Sink Hole 93N - Concord

August, 2015



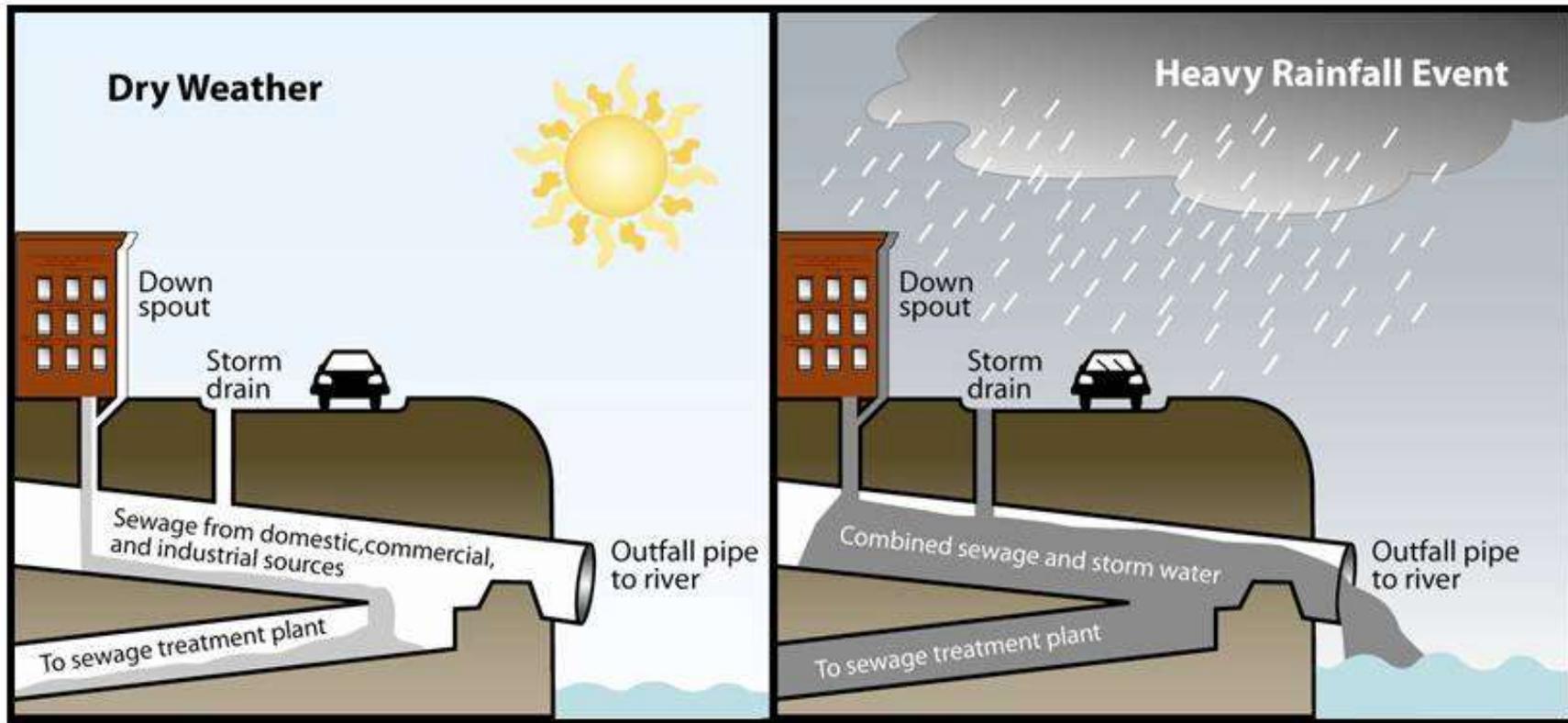
# Water Main Break 2012



# NH's Water Infrastructure "State of the State"

- Aging and Failing Infrastructure
- Increased Regulatory Requirements
- Climate Change
- Aging and shrinking workforce

# What is a Combined Sewer Overflow (CSO)?



# CSO Outfall



## Manchester's CSO History

- 1994: Federal Clean Water Act CSO Control Policy
- Mid 1990s: Various engineering studies
- 1999: CSO Consent Order issued
  - Two phase program
  - West side of Merrimack River first ten years
  - East side of Merrimack River to follow

## Phase I: 1999 – 2009 “Nuts and Bolts”

- 10 year \$58 million program
- Fully separated 15 basins
- 8 construction contracts
- Over 53 miles of new or rehabilitated piping
  - New drainage system
  - Existing “combined” system used for sewer



## Phase I: Very Successful!

- 99% annual CSO reduction
- 53.2 to 0.2 mgd annually
- Goal was three month level of CSO control, program achieved two year level of control
- Merrimack River water quality increases
- Ten year program was completed on schedule and on budget



# “Concrete” Benefits

- Road reconstruction (26 miles)
- Other utility construction
  - Water (9 miles)
  - Gas (14 miles)
- Surface reconstruction
  - Curbing (8 miles)
  - Sidewalks (6 miles)
  - Pedestrian ramps



## “Social” Benefits

Not just improved water quality...

- Environmental justice
- Urban revitalization
  - ADA compliant
  - Green infrastructure
- Positive economic impact to local economy



## Phase II – East Side of the Merrimack River

- March 2010 - Submitted updated Long-term Control Plan
  - Two 20 year phases
  - Phase II - \$165 million
  - Phase III - \$220 million
- Carried successful themes of Phase I
  - Infrastructure upgrades
  - Urban revitalization
  - Social justice

## The “Limbo” Years: 2010 to 2020

- March 2010 submitted updated Long-term Control Plan
- Minimal initial interaction with EPA over next six years
- City takes pro-active approach and continue with \$40 million in Phase II CSO projects
  - Chestnut Street Project: \$6.6 million
  - North Chestnut Street Project: \$10 million
  - WWTP Capacity Upgrade: \$23 million

## Contract 1 Chestnut Street Sewer Separation Project

- Valley St. to Merrimack St.
- Construction 2013 to 2014
  - 4,400 LF of new drain
  - 1,640 LF of new sewer
  - 2,670 LF of new water main
- Total project costs \$6.6 million



# Contract 1

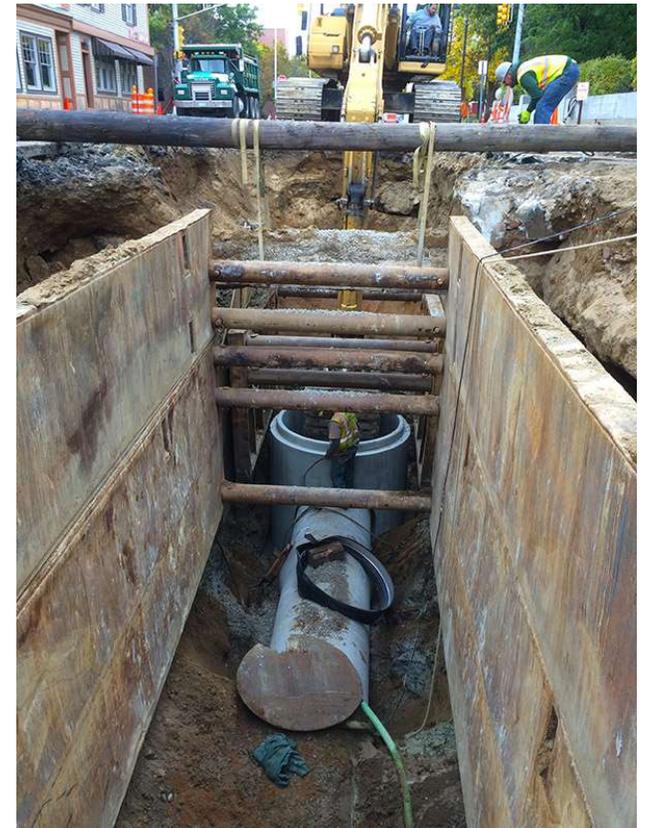
## Big Pipe and Deep Cuts in Urban Areas

- 72" OD
- 8' long sections
- Up to 24' deep



## Phase II – Contract No. 2 North Chestnut Street Sewer Separation Project

- Merrimack to Bridge Street
- Construction 2014 to 2017
  - 12,000 LF of new drain
  - 3,000 LF of new sewer
  - 2,000 LF of new water main
- Total project costs \$10 million



# Leveraging Chestnut Street Projects

- First bike lanes in the City
- Reclaimed and reconstructed all roadways
- Complete infrastructure upgrade
  - Water
  - Gas
  - Fiber optics
- Decorative crosswalks
- “Green infrastructure”
  - Bio-retention islands



# WWTP Upgrade: Increased Capacity



- Project Completed 2016
- Project Cost \$22.5 Million
  - Increase WWTP's secondary capacity to 42 mgd
  - Process changes
  - New blower building housing four 300 HP blowers

## Phase II: Negotiations

- 2010: Long-term control plan
- 2011: EPA initiates negotiations
- 2015: Resume negotiations
- 2016: Legal counsel becomes involved
- 2018: Resume negotiations
- First draft of Consent Decree
- September 28, 2020 – Phase II Consent Decree executed and in effect

## Phase II: 2020 – 2040

- Phase II: \$338 million over 20 years
  - \$191 million for removal of Cemetery Brook
  - \$80 million in sewer separation
  - \$30 million for removal of Christian Brook
  - \$25 million for WWTP phosphorous removal
  - \$6 million in program assessment / reporting
  - \$5 million in post construction monitoring
  - \$3 million in system optimization
- One of the largest civil engineering projects ever undertaken by the City

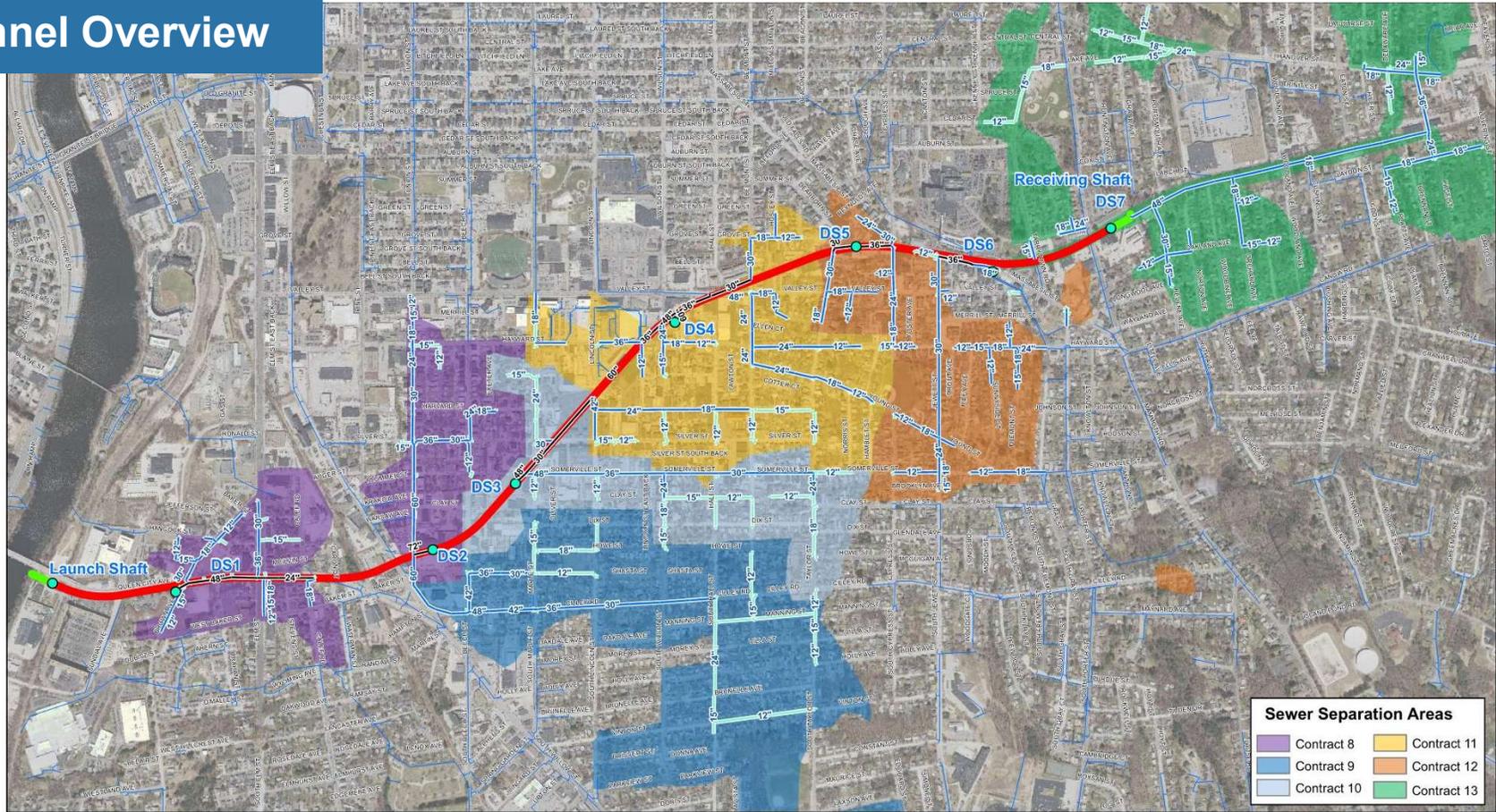
## Where are we today in Year No. 2?

- Work ongoing on 8 of the 19 tasks
- Cemetery Brook Tunnel—Basis of design report completed
- Christian Brook—\$15 million main drain construction contract to start next month
- WWTP Phosphorous Removal—\$25 million three year construction contract ongoing
- System optimization - Design ongoing
- CSO Real Time Notification – On line now
- Other—signs, reporting, etc.

## Cemetery Brook

- Largest drainage basin
  - 4,500 acres
  - 3,000 acres served by combined system
  - 50% of remaining combined system
  - Oldest portions of the city's system
- Contributes 70% of the CSO discharges
- Use tunneling Technology

# Tunnel Overview



Sewer Separation Areas	
Contract 8	Contract 11
Contract 9	Contract 12
Contract 10	Contract 13

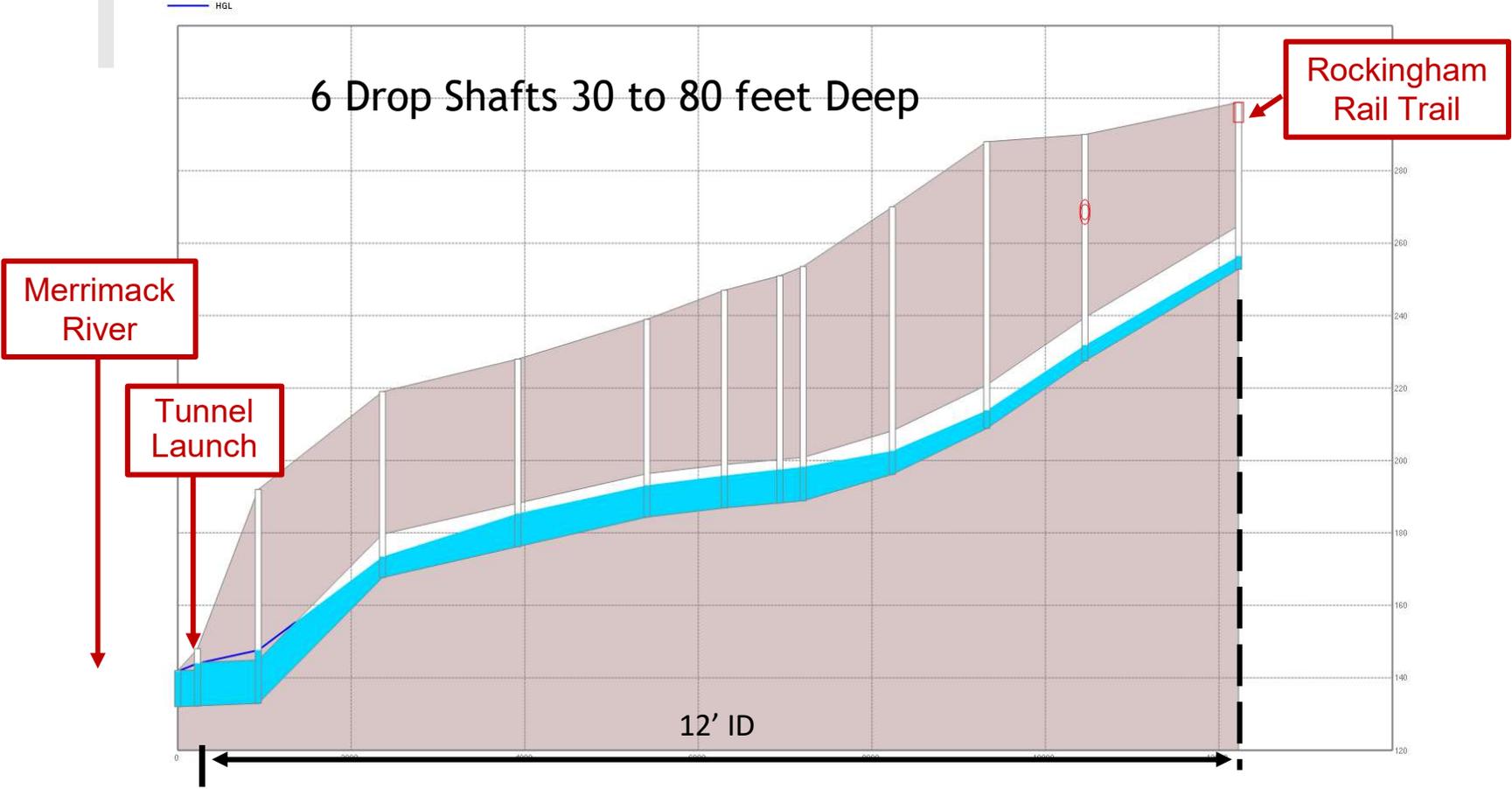
0 500 1,000 Feet

- LEGEND**
- Cemetery Brook Drain (Tunnel)
  - Cemetery Brook Drain (Open Cut)
  - Tunnel Shafts (Launch, Receiving, Drop for Collector Drains)
  - Consolidation Piping of Future Drains To Drop Shaft
  - Future Drain
  - Future Small Diameter Drain

City of Manchester  
 Cemetery Brook CSO Preliminary Design  
**Tunnel Development Overview**  
 8/24/2021



# Tunnel Profile





# Christian Brook

- Separation of about 25 acre drainage basin
- Two contracts
- Main drain construction (2022 to 2024)
  - McIntyre down Smyth Road to North Street
  - North Street to Walnut Street
- Laterals construction (2024 to 2026)

## Phase III: 2040 – 2060

- Completion of east side of city
  - 5 CSO basins
  - 4 outfalls
  - \$200 million?
  - Future regulations?
  - Who is going to pay for all this?

## How do we pay for all this work? - Rates

- Two sets of rates increase to support CSO program
- 2007 – Implemented four year rate increases
  - 2007 – 25%
  - 2008 – 20%
  - 2009 – 20%
  - 2010 – 15%
  - 2011 – 7% rate decrease
- 2020 - Five years of 4% increases
- Today Manchester's average rate is \$439, below the state's average of \$712

# Federal Assistance?

- Phase I
  - Yearly “earmarks”
- “Limbo years”
  - No federal assistance
- Phase II
  - Infrastructure bill
  - ARPA
  - Earmarks
  - DES grants

## Conclusions

- Not just improved water quality.....
- Urban revitalization
  - New sewer, drainage, water, gas,
  - New roads, curbs, and sidewalks
  - ADA compliant
  - Green infrastructure
- Positive impact to local economy
- Environmental justice

## Conclusions

- Manchester is investing over \$300 million in CSO mitigation
- 2020 CSO discharge = 154 million gallons
- 2020 River Flows = 1.087 trillion gallons
- This equals less than 1/100 of 1% of annual flows
- Minimum recreational activity ongoing during these storm events
- Downstream WTPs have technology to treat the water
- Is this a cost effective method to address water quality improvements?

*Celebrating the 50th Anniversary of the Clean Water  
1972 - 2022*





Questions???



Thank You