

City of Manchester, NH
Office of Youth Services

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OYS Annual → Report

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Fiscal Year 24
July 2023 - June 2024



OYS
Office of Youth Services

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About Us

→ The Office of Youth Services

The Office of Youth Services (OYS) is dedicated to the holistic development and empowerment of Manchester's youth. With a deep commitment to fostering a supportive and inclusive environment, our mission is deeply rooted in the belief that every youth deserves the opportunity to flourish and succeed, regardless of their background or circumstances.

At the heart of OYS lies a steadfast commitment to helping youth identify, articulate, and pursue their life goals with intentionality and purpose. Through goal-setting workshops, mentorship relationships, and experiential learning opportunities, OYS empowers youth to envision their futures, overcome obstacles, and realize their full potential. By fostering a culture of ambition, accountability, and resilience, we equip every young person with the tools and mindset necessary to thrive in an ever-evolving world.



Safe, Happy & Healthy!

OYS believes that all youth deserve to be safe, happy, and healthy in all the places they live, learn, and grow.

A community of youth leaders.

OYS believes that every youth can be a community leader and is committed to cultivated leadership skills in every Manchester youth.

Letter from the Mayor

Dear Residents of Manchester,

I am pleased to present this year's Annual Report on behalf of the Office of Youth Services (OYS). Over the past year, OYS has made tremendous strides in serving our city's youth, providing them with the support, opportunities, and tools needed to thrive in all aspects of their lives.

OYS continues to offer a range of impactful programs, all of which empower our youth to build the skills and resilience necessary for future success. OYS's ongoing partnerships with the Manchester School District and various community organizations have significantly expanded the reach of these programs, ensuring that students across our middle and high schools have access to meaningful support and guidance.

One of the highlights of this year has been the expansion of the Manchester Youth Council, where I've had the privilege of working directly with our city's emerging leaders. These young people bring innovative ideas and a passion for making a difference in our community. Seeing their commitment to addressing key issues and advocating for their peers has been inspiring.

Our leadership programs at Parkside and Hillside Middle Schools and the mentorship provided at all district high and middle schools served over 350 youth this past year. This commitment to engaging and supporting students across the district is a testament to the dedication and hard work of the OYS team and the strong partnerships they have built within our community.

None of this progress would be possible without the unwavering support of our community. I am immensely proud of the work being done by OYS and its positive impact on our youth, their families, and the city as a whole. Our youth are the future of Manchester, and I am grateful to each of you for standing behind them as they grow, learn, and achieve their potential.

Thank you for your continued commitment to supporting our youth and helping build a brighter future for Manchester.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jay Ruais", with a stylized, flowing script.

Mayor Jay Ruais, City of Manchester

Letter from the Director

Dear Honorable Mayor, Board of Aldermen, and Manchester community,

I want to extend my heartfelt gratitude for your unwavering support of the Office of Youth Services and our work to impact Manchester's youth. Your encouragement and backing have been instrumental in our successes over the past year. With your support, we have been able to reach more youth, provide better resources, and create a safer and more constructive environment for our community's future leaders.

I am incredibly proud of the OYS team, whose dedication and hard work have been inspiring. Our team's efforts have been at the forefront of establishing new and impactful programming, including the Future Success Leadership Academy, the evidence-based Take Control initiative, Male and Female Empowerment Groups, 3-on-3 basketball tournaments, and a 5-on-5 soccer league, among many other activities. Their achievements are a testament to their hard work and dedication.

As we look forward to the next fiscal year, we are excited about the opportunities ahead and the new milestones we aim to reach. Our summer and school vacation programming will continue building on our successes, providing even more avenues for youth engagement and development. We are eager to see the positive impact these new initiatives will have on our community.

Most importantly, I want to express how honored I am to serve this City and lead this department. Every day is a pleasure, and I feel truly blessed to work with the incredible youth of Manchester. The opportunity to contribute to their growth and success is a privilege I hold dear.

Thank you once again for your steadfast support. Together, we are making a significant difference in our youth's lives and our community's future.

A handwritten signature in black ink, appearing to read "Mike Quigley". The signature is fluid and cursive, with the first name "Mike" written in a larger, more prominent script than the last name "Quigley".

Mike Quigley
Director, Office of Youth Services

*Data &
Development*

Data by the Numbers

During FY24, OYS has:

- Received **261** referrals from the Manchester public middle and high schools.
 - Received **98** referrals from community partners and afterschool programs.
 - Worked **359** active cases while also supporting over **1200** youth not on active caseloads.
 - Provided **672** hours of programming, support, and engagement to community organizations (established with MOUs).
 - Provided and facilitated **12** community based programs with a total of over **420** youth participants.
-

Each month, every individual OYS staff member is on average:

- Receiving **2** new referrals from the schools, carrying an active caseload of 11 youth, and interacting with **42** youth not on their active caseload.
- Spending an average of **7** hours assisting at other organizations (supported with MOUs) and offering **6** programs to youth in the community.
- On average working with **22** youth in group class and workshop settings.
- Conducted one-on-one meetings with **12** clients each month.

This data includes 5 school based staff, 4 part-time school year interns, 2 office based staff, and 1 community based staff. Not included, 1 office based administrator with no client contact. Percentages reflect the 359 new referrals received during FY24.

School Year Data

During the school year with OYS support:

- **50.4%** of clients have significantly improved their school attendance.
- **60.7%** of high school clients are now on track to graduate who were previously not graduating this school year.
- **37.6%** of clients have shown significant improvement in goals focused on personal conduct.
- **57.4%** of clients have shown significant improvement in goals focused on academic achievement.
- **100%** of clients have demonstrated newly learned leadership and self advocacy skills.
- **25.1%** of work-eligible clients have been placed into a job, college, or workforce development program.



This data includes 5 school based staff, 4 part-time school year interns, 2 office based staff, and 1 community based staff. Not included, 1 office based administrator with no client contact. Percentages reflect the 359 new referrals received during FY24.

Funding Sources & Supports

\$2,900 from the Bloomberg Foundation
for the Manchester Youth Council operating expenses.

Thank you to the Bloomberg Foundation for supporting the purchase of gift cards for member participation, food at meetings and Uber gift cards to provide transportation for those without access. These funds enabled youth council members to plan their service activities in the Manchester community, collect data on the needs of youth in our public schools, and highlight the needs of opportunity youth in Manchester. This support was instrumental in recruiting opportunity youth onto the Youth Council.

\$3,700 from the Rotary Club
for the Manchester Youth Council technology supplies and advances.

Thank you to the Rotary Club for providing funds for food and technology (purchase of laptops and tablets) for the Manchester Youth Council meetings. These funds enabled the youth council members to have nutritious meals during meetings, enhancing their focus and productivity. The laptops and tablets were crucial for planning their service activities in the Manchester community and collecting data on the needs of youth in our public schools. This support helped highlight the needs of opportunity youth in Manchester and facilitated the recruitment of these youth onto the Youth Council.

This summer, our office was fortunate to receive a large donation of LEGO from 603 Brix, a non-profit, charity organization that prides themselves on giving everyone a chance to experience the excitement of engineering and building their own creations while strengthening and supporting families in New Hampshire. This donation has provided the youth in our program the ability to show their creativity while learning and utilizing new coping skills!

Additionally, OYS has received in-kind support in staff development trainings and part-time interns. These supporting organizations include:

- Makin' It Happen
- Southern New Hampshire University
- City Year NH

Staff Growth & Development



From September through May OYS welcomed 4 part-time undergraduate interns from Southern New Hampshire University (SNHU) to provide direct service with Manchester students. This partnership with SNHU saved the City approximately \$77,155 in salary.



Friday November 3 all OYS staff and interns completed the Talk Saves Lives suicide prevention training program for free through a partnership with Makin' It Happen saving the City \$1,500.



Friday November 29 direct service staff attended the ACERT ACE's training hosted at the YWCA NH.



Tuesday February 27 all OYS staff and interns completed the day-long *Youth Mental Health First Aid* certificate training program for free through a partnership with Makin' It Happen saving the City \$2,750.



Tuesday June 18 all OYS staff attended a Personal Leadership Compass Training for free through a partnership with City Year NH.



Staffing & Capacity

July 2023

- **Kristen Treacy** was promoted to the role of **Youth Services Manager**. Kristen first joined the City in January 2013 doing violence prevention and community organizing work with the Health Department before transitioning to OYS in November 2018 as a Youth Services Counselor. In her new role as Youth Services Manager, Kristen's focus is on day-to-day department operations, community engagement, leading program and curriculum development, and supervising the middle school team.

September 2023

- **Alyssa Pinsonneault** and **Stacey Sleweon** joined OYS in the roles of **Youth Services Counselors**. Alyssa joins OYS with extensive youth development experience having previously run after school and diversion programming. Alyssa's focus is direct support of students at McLaughlin Middle School. Stacey joins OYS while pursuing a degree in clinical counseling with a emphasis on BIPOC youth development and supports. Stacey's focus is direct support of students at Parkside Middle School.
- **Lauryn George** and **Grace Urlaub** joined OYS as interns from Southern New Hampshire University. Lauryn is a Senior and Grace is a Junior, both with interest and expertise in working with youth. Both Lauryn and Grace are focused on supporting students at Southside Middle School for the duration of the school year.
- **Jeff Gore** was promoted to the role of **Youth Services Counselor**. Jeff joined OYS in 1997 in the role of Outreach Worker. In his new role, Jeff's focus is direct support of students at Manchester Memorial High School.

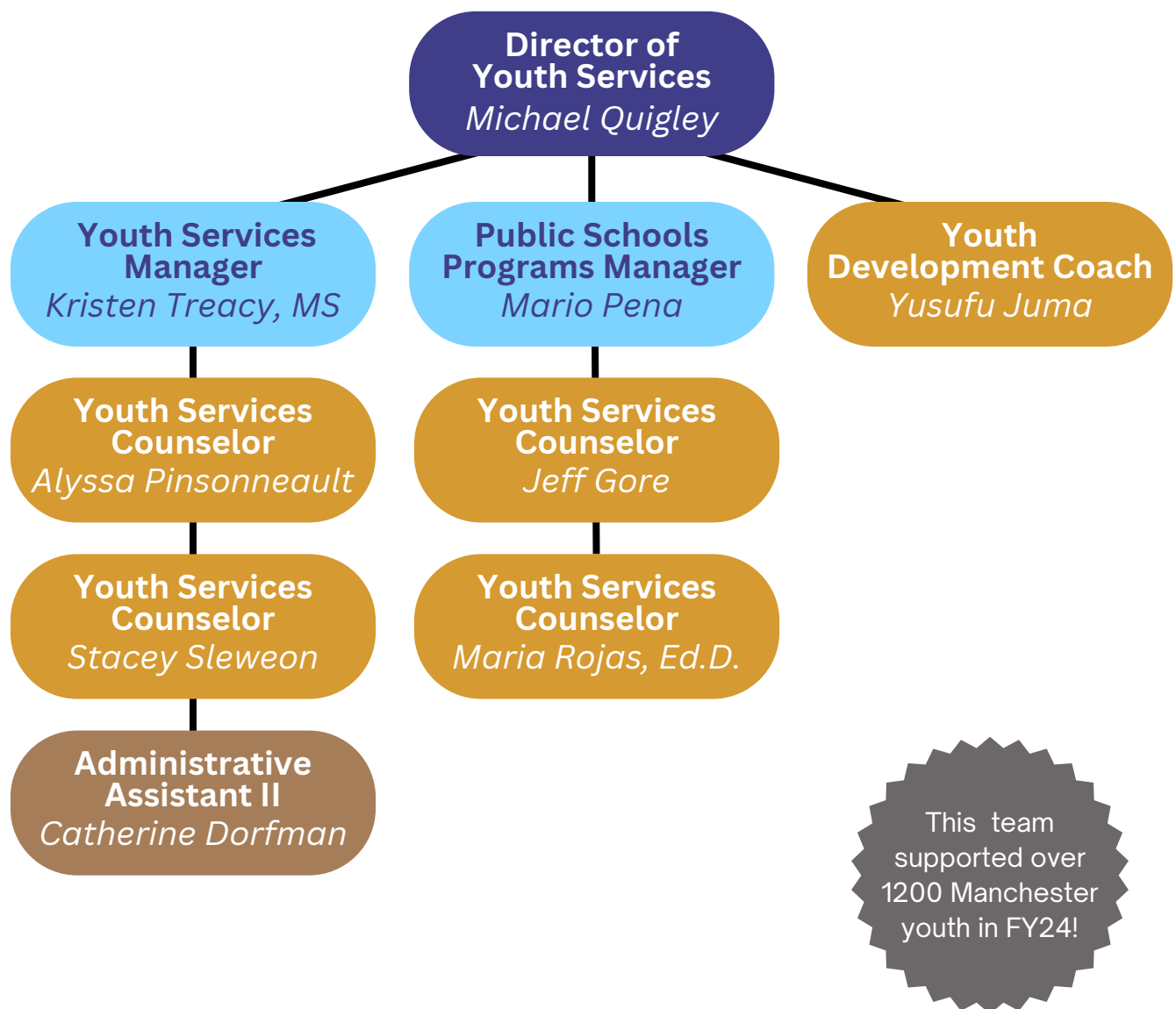
October 2023

- **Mario Pena** was promoted to the role of **School Programs Manager**. Mario joined OYS in 2009 in the role of Community Outreach Worker, later transitioning to the role of Youth Services Counselor at Manchester West High School. As School Programs Manager, Mario's focus is to oversee the relationship and all daily operations of OYS's partnership with the Manchester Public School District.

January 2024

- **Maddie Baker** and **Lauren Ruffin** joined OYS as interns from Southern New Hampshire University. Maddie and Lauren are both Seniors interested in expanding their experience working with youth. Both Maddie and Lauren are focused on supporting students at West High School and assisting with program facilitation at Parkside Middle School for the later half of the school year.

Staffing & Capacity



Current staffing as of June 30, 2024.

Services & Supports

The BIG Program

Broad Interventions for Growth (BIG) Program

The Big Program is a comprehensive intervention strategy designed to address the multifaceted needs of Manchester's youth aged 10-24.

All OYS clients participate in the BIG Program alongside highly qualified OYS staff.

Program Overview

Participating youth, along with their supporting adult, meet with OYS staff to develop skills, connect to resources, and take meaningful steps forward in making healthy choices for a bright future. Students will work with OYS staff to develop short and long-term goals based on the needs, interests, and talents of that student. Students develop a service plan that includes 3-5 short terms goals for the duration of the program and 1 long-term goal to continue working on throughout the year. OYS staff will inform the school guidance team of the goals that were set.

Throughout the life coaching, students will attend at least 5 meetings in total which include an initial intake, 3 coaching sessions, and a completion meeting. If the student and OYS youth counselor determine that services should continue, then OYS will extend services and inform the school's guidance department.

Skill Building

The BIG Program focuses on building skills essential for personal growth and well-being, including coping skills, social skills, self-advocacy, self-respect, self-esteem, and self-worth.

Referral Cause

Participants are referred to the program for various reasons, including conflict management, truancy, poor grades, suspension, self-regulation, stress management, life skills development, leadership development, and disconnection from services/supports.



HILLSIDE MIDDLE SCHOOL

OYS provided critical support at Hillside Middle School through the efforts of Yusufu Juma, who ran several special programs throughout the school year. One notable program was a lunch buddies initiative for students struggling with self-regulation, where Yusufu worked with around 25 students at a time. Through group projects and relationship-building activities, many students saw improvements in both their grades and behavior as a result of this program.

Additionally, Yusufu led a Leadership Academy for 6th, 7th, and 8th graders, running three separate groups throughout the year. The program focused on helping students develop leadership skills, build confidence, and enhance their collaboration ability.

Services included:

- One-on-one counseling
- Mentorship
- Leadership development
- Self-regulation
- Conflict management
- Healthy decision-making
- Goal setting



"The Leadership Academy had a big effect on Hillside Middle School this year. Students grew as leaders and improved their overall performance in school. The growth we saw in their confidence, teamwork, and ability to take responsibility was inspiring. By the end of the year, students were more engaged in their education and the school community. Seeing how much they've grown has been rewarding, and I'm excited to continue building on this progress." **Yusufu Juma**

MCLAUGHLIN MIDDLE SCHOOL

Throughout the school year OYS staff Alyssa Pinsonneault provided various services to the youth not only on her caseload and other students in the school. Services provided include:

- One-on-one meetings which included daily encouragement, goal setting and future planning, and academic scholastic improvement
- Introducing and developing healthy coping and communication skills
- Improving peer relationships
- Enrichment activities
- Mindfulness exercises in a safe consistent space

She also ran lunch groups 3 times a week with each group had between 3 and 7 students attending. During these lunch groups students discussed a variety of topics pertaining to their lives at the moment.

Alyssa co-taught a class with one of the school's social workers that focused on how to appropriately manage emotions, utilize coping skills, appropriately address peers and adults, as well as developing communication skills, respect and responsibility, and empowering youth to become the best versions of themselves. This class had a total of 39 students enrolled running, who were not on Alyssa's case load, across 5 classes per day (two 6th grade classes, two 7th grade classes, and one 8th grade class).

Client needs addressed include:

- Improving behaviors in school
- Coping skill implementation
- Peer relationship building
- Conflict resolution
- Academic support
- Improving self confidence
- Emotional regulation
- Goal setting and future planning



I truly enjoyed my first school year with the Office of Youth Services at McLaughlin Middle School. I had made great connections with not only the students and youth that I had the pleasure of having on my caseload, but also their peers, their families, and the teachers and staff at the school. I enjoyed seeing first hand the growth that the students had made and I look forward to another year of great accomplishments! **Alyssa Pinsonneault**

PARKSIDE MIDDLE SCHOOL

Throughout the school year OYS staff Stacey Sleweon provided various services to the youth not only on her caseload and other students in the school. Services provided include:

- One-on-one meetings
- Goal setting and future planning
- Assisting students find connections to after-school programming
- Developing healthy coping and communication skills
- Enrichment activities and games with individuals and groups
- Take Control (emotional regulation and stress management) class
- Future Leadership Success classes



The most request topics students requested support from Stacey for:

- Support with grades, assignment, and academic goals
- Support in developing and practicing mindfulness and coping strategy activities
- Support at and afterschool by attending their extracurricular activities

Over the course of the school year, Stacey:

- Supported over 30 students individually, all making strides towards their personal and academic goals.
- Helped run and co-facilitate two groups, Take Control and Leadership Essentials, reaching over 25 additional students.



“Working with the students at Parkside Middle School this year was an absolute pleasure. It has been a pleasure working with kids who have achieved significant growth and who wish to keep developing. In addition to being beneficial for one's own development, mentoring and coaching can have a multiplicative effect. It is your responsibility to teach others what you have learned, and from what I've observed in certain students, there is a ripple effect and a desire to support one another's development. I have been greatly inspired by the students at Parkside, and I am excited to continue building relationships with them, their teachers, and the entire Parkside team in the upcoming year” **Stacey Sleweon**

SOUTHSIDE MIDDLE SCHOOL

This year Southside was lucky to host interns from Southern New Hampshire University, **Lauryn George** and **Grace Urlaub**. Both Lauryn and Grace spent 3 days a week each at Southside meeting with students, collaborating with school personnel, and coordinating community-based supports and services.

Lauryn and Grace focused their time with students on:

- One-on-one meetings and active listening
- Daily encouragement and motivational quotes
- Lunch buddies groups and peer mediation
- Goal setting and future planning
- Organizing classwork and catching up on assignments
- Developing healthy coping and communication skills
- Enrichment activities and games
- Mindfulness exercises and coloring



The areas students most requested support from Lauryn and Grace include:

- Behavioral support and decision making
- Personal safety and boundaries
- Academic needs and organizational support
- Healthy relationships and positive friendships
- Family and home dynamics

During a typical 3-day week, Lauryn and Grace:

- Supported 12 individual students
- Held over 20 one-on-one session with students
- Hosted 2 lunch buddies groups



Lauryn and Grace showed the Southside students what they can achieve by being positive role models who actively supported and encouraged students every day.

OYS is deeply appreciative of the skills, expertise, and compassion Lauryn and Grace shared this school year at Southside.

We wish Lauryn and Grace all the best as they begin their next chapters.
Thank you!

CENTRAL HIGH SCHOOL

Throughout the school year OYS staff Maria Rojas celebrated numerous accomplishments of the client on her caseload. Maria's priority focus areas included:

- Supporting over one hundred students
- Hosting daily lunch buddies groups
- Holding 80 one-on-one client sessions
- Assisting schools to improve senior graduation rates

Priority Client Graduation Needs:

- Attendance rates
- Grade point averages
- Total number of credits earned



Targeted Interventions:

- *Express care:* Students are learning avoid self-sabotaging, increase self-discipline, self-respect, and self-control; (ignoring their needs as self-sacrifice/avoiding success).
- *Challenge growth:* Students are learning responsibility to oneself and others and to not confuse external validation as an internal self-love.
- *Provide support:* Students are learning to identify when they need attention or affection.
- *Share power:* Students are learning about empathy and leadership.

For the 23-24 school year, Maria's caseload had 27 Latino seniors graduate, 5 of which received scholarships for college. All clients demonstrated positive and productive changes in behavior, keeping them on track and successful.



With our efforts to improve the student experience, meet the evolving needs of students, and remove barriers to student success is that we are visibly prioritizing our guidance as a mechanism that elevate their voices and allow us to inspiring students' engagement in school life. Maria Rojas

MANCHESTER SCHOOL OF TECHNOLOGY

Throughout the school year, OYS provided youth counseling and mentoring services to 30 students at Manchester School of Technology (MST). This caseload was shared among our high school team, ensuring each student received personalized attention and support.

Services included:

- One-on-one counseling
- Mentorship
- Leadership development
- Self-regulation
- Conflict management
- Healthy decision-making
- Goal setting



Our team also assisted with helping students overcome behavioral challenges, improve decision-making, and stay on track for graduation. By addressing both academic and personal needs, our counselors helped students regain focus and confidence, leading to better outcomes both in and out of school.



"It was a pleasure for our high school team to come together in supporting the student needs at MST. We worked with the students to help them get back on track and achieve their goals. The collaboration and commitment from our team made a real difference for these students, and we're proud of the progress we saw this year." **Mario Pena**

MEMORIAL HIGH SCHOOL

Throughout the school year, OYS Youth Counselor Jeff Gore supported students at Memorial High School. Jeff maintained an open-door policy, welcoming students for scheduled and unscheduled appointments. His approach allowed him to be a constant presence in the school, supporting students one-on-one and engaging in small group sessions. Jeff quickly became a part of the school culture, regularly participating in events, sporting activities, and group functions. His strong rapport with students and staff contributed to Memorial's positive and supportive environment.

Services included:

- One-on-one counseling
- Mentorship
- Leadership development
- Self-regulation
- Conflict management
- Healthy decision-making
- Goal setting



"It was a truly fulfilling year at Memorial High School. Having an open-door policy allowed me to connect with so many students meaningfully, whether they needed guidance, a listening ear, or a place to regroup. Our small groups became tight-knit communities where students felt supported and encouraged to grow. Being part of the school culture and helping students navigate their challenges is what drives my passion for this work. Seeing their progress and knowing I played a role in their journey is incredibly rewarding. I'm excited to continue building these connections next year." **Jeff Gore**

WEST HIGH SCHOOL

Throughout the school year, OYS In-School Program Manager Mario Pena provided youth counseling and mentoring services to students at West High School. The services provided included:

- One-on-one counseling
- Mentorship
- Leadership development
- Self-regulation
- Conflict management
- Healthy decision-making
- Goal setting



Mario also led a Male Empowerment Group, known as "Boys to Men," in partnership with West High School. The program served 12 male students and was instrumental in building confidence, leadership, and positive peer relationships.

Priority Student Needs:

- Behavior management and conflict resolution
- Healthy decision-making and life skills
- Truancy support
- Goal setting and future planning
- Emotional regulation
- College and workforce readiness
- Meeting graduation requirements
- Improving grades and conduct



"I truly loved this school year at West High School. Working with the students here has been incredibly rewarding, and seeing the growth in the young people we mentor is what drives me every day. The challenges they face are real, but it's amazing to witness how they rise above those challenges with the right guidance and support. Programs like Boys to Men and the Female Empowerment group have made a lasting impact, not only on the students but on the school culture as a whole. It's been a privilege to be part of a community that is committed to helping each student reach their potential. I'm proud of our accomplishments this year and look forward to continuing this important work." **Mario Pena**

DISTRICT PARTNERSHIPS

Our partnership with the Manchester School District has been a cornerstone of our efforts to support and uplift the youth in our community. Through this collaboration, OYS provides one-on-one youth services counseling in the district's four middle and four high schools, serving over 300 youth annually.

Our dedicated counselors work closely with students to address various challenges, including academic performance, attendance, and personal development. Our counseling services have a profound impact, helping youth get back on track with their grades, improve attendance, and stay on course for on-time graduation. Additionally, our efforts focus on nurturing better decision-making skills and fostering leadership qualities, enabling students to become proactive and positive community members.

By working directly within the schools, OYS counselors create a supportive environment that empowers students to overcome obstacles and achieve their full potential. The success stories from our counseling program highlight the significant difference our partnership with the Manchester School District makes in the lives of the youth we serve.

Our district partnership with the Offices of Youth Services (OYS) has been a dynamic and student focused collaboration which has resulted in our collective ability to meet needs within our community. We have an appreciation of this partnership as we have been able to identify and implement options a services to better meet changing needs of our students. We are looking forward to our continued work in the coming school year.

Jennifer Gillis, EdD, *Superintendent* | Manchester School District

OYS has provided our students with a variety of interventions, individual supports, and mentoring within our school and the community. It is extremely helpful to have a community partner that understands the needs of our students and has the resources to help us provide new opportunities for students to better themselves.

I am appreciative of the individual care and guidance OYS puts into all of their interactions with our students and staff; they are a valued community partner who provide invaluable services to our school and our families.

Scott Szuksta, *Principal* | Parkside Middle School

DISTRICT PARTNERSHIPS

The Office of Youth Services is a vital partner at Southside Middle School. They are dedicated to empowering our students and fostering their development. By providing resources, guidance, and support, they help students navigate challenges, build essential life skills, and pursue their dreams. The commitment of the Office of Youth Services to creating a safe, inclusive, and nurturing environment, both in and out of school, ensures that our students can thrive and contribute positively to their communities. Their efforts are instrumental in shaping a brighter future for the next generation.

Kelly Espinola, *Principal* | Southside Middle School

McLaughlin Middle School has had the pleasure of having the Office of Youth Services in our school for many years. We have worked together to collaborate to keep students wanting to come to school in a safe and healthy environment while also working with OYS to give them the services they need in their home.

OYS has done many things from tracking students' academic and social emotional progress, establishing restorative circles and conversations peer to peer and actively participating in our youth leadership class to help students gain the confidence they need to become appropriate and positive leaders. By implementing this partnership we have seen many positive outcomes such as higher academic achievement, increased daily attendance and decreased behavioral conduct data.

Our OYS family has always worked well with developing relationships with staff to successfully implement change and services in our building for students. We are always wanting to have OYS as part of our community wrap around for students who need that extra support!

Kelly Williams, *Principal* | McLaughlin Middle School

We have been fortunate to have a great relationship with the Office of Youth Services. The major component of enhancing that relationship has to have the opportunity for our students to have a full-time OYS staff member in the building. This has given the students the benefit of accessing services when needed. Jeff Gore has been a great liaison to the community and the school. Students are able to find mentorship and we have seen an increase in our capacity to support students that may need additional intervention.

Shaun St. Onge, *Principal* | Memorial High School

DISTRICT PARTNERSHIPS

The collaboration between OYS and Manchester High School West has been a cornerstone in fostering a supportive and inclusive environment for our students.

This partnership has not only provided essential programs and initiatives targeting at-risk and diverse populations but also contributed significantly to the overall improvement of our school community.

OYS has implemented several impactful programs at Manchester High School West, including Boys to Men Group and Girls to Ladies Group. Both programs are tailored to address the unique needs of our diverse student population, ensuring that each participant receives personalized guidance and support including building character, leadership skills, responsibility, self-esteem, career planning, and personal development.

The collaboration between OYS and Manchester High School West has led to numerous positive changes and outcomes, including improved academic performance, enhanced social skills, and increased attendance.

The impact of these initiatives extends beyond individual student success. The programs have cultivated a more inclusive and supportive atmosphere at Manchester High School West. Students feel more connected and valued, leading to a positive school culture.

The collaboration has strengthened ties between the school and the broader community. Parents and community members have become more involved in school activities, further enhancing the support network for our students.

The partnership between OYS and Manchester High School West has been transformative, bringing about significant positive changes in our students and the overall school community. Through targeted programs, dedicated counseling, and a focus on attendance, OYS has helped create a nurturing environment where every student has the opportunity to thrive.

We look forward to continuing this collaboration and witnessing even greater achievements in the future.

Richard Dichard, CAGS, *Principal* | Manchester High School West

Empowering Youth

Boys to Men Empowerment Group

The Male Empowerment Group, established through a collaborative partnership between the Office of Youth Services and West High School, represents a concerted effort to empower young men through gender-specific support, leadership development, and skill-building opportunities. This group provides a transformative space where participants can explore gender-specific challenges, develop essential life skills, and cultivate meaningful connections with peers and mentors.

Collaborative Partnership: This partnership between the Office of Youth Services and West High School leverages the expertise and resources of both organizations to create a comprehensive support system for youth. Staff members from both entities work together to design and implement programming that meets the unique needs of participants.

Off-Campus Learning Environment: Participants attend the Office of Youth Services empowerment group at the OYS space, allowing them to leave campus and engage in a new learning environment. This off-campus setting fosters a sense of independence, responsibility, and autonomy among participants, enhancing their learning experience.

Positive Impact on Attendance, Grades, and Behavior: The group has positively impacted participants' attendance, academic performance, and behavior. Through targeted interventions, supportive relationships, and engaging activities, participants have shown improved attendance, grades, and behavior, leading to greater overall success in school.

Community Engagement and Service: Participants give back to their community through service projects, including mentoring elementary-aged youth. By engaging in meaningful service activities, participants develop leadership skills, empathy, and a sense of social responsibility while making a positive impact on the lives of others.

"Being part of the group has had a tremendous positive impact on my life. The support network within the men's group is crucial to me; we genuinely care for and support each other while challenging one another to do better. This group has helped me improve my grades, stay in school, and avoid negative influences like gangs." -M.L., participant



Take Control

The Take Control Groups offered by OYS provide information, resources, and skills for youth navigating complex personal challenges, emotions, and experiences. With a compassionate and strengths-based approach, OYS empowers youth to explore their emotions, develop effective coping strategies, and access resources they need to thrive.

As part of the Multi-Tiered System of Support for Behavioral Health (MTSS-B), Take Control is integrated into Parkside and McLaughlin middle schools. This collaborative framework ensures that students can access comprehensive support services tailored to their needs.

The Take Control curriculum has been adapted to fit the school context, delivering evidence-based interventions over 12 weeks in 45-minute sessions. By aligning with school schedules and priorities, we maximize engagement and effectiveness in supporting students' emotional regulation and well-being.

Students are identified for the Take Control intervention based on school-level data, including office conduct and suspension records and referrals to the behavioral health intervention team. This targeted approach ensures that resources are directed to those who need them most. Additionally, student outcomes are measured through pre- and post-intervention surveys, with parental consent obtained for survey participation.

Critical Components of the Take Control Curriculum:

- *Emotional Regulation:* Participants learn practical strategies for managing emotions and responding to stressors healthily. Through guided exercises and discussions, they develop greater self-awareness and resilience.
- *Effective Communication:* Communication skills are essential for constructively building positive relationships and resolving conflicts. Take Control equips participants with tools and techniques for expressing themselves assertively and empathetically.
- *Personal Growth:* Take Control fosters personal growth and self-discovery, empowering participants to set goals, overcome obstacles, and realize their full potential. Youth become active agents in shaping their lives by cultivating a growth mindset and a sense of agency.
- *Conflict Resolution:* Conflict is a natural part of life, but learning to navigate it productively is a valuable skill. Take Control allows participants to practice conflict resolution strategies and build healthy interpersonal dynamics.

Future Success Leadership Academy

The Future Success Leadership Program is a transformative course tailored to support students in achieving their career and employment goals and nurturing their aspirations for post-secondary education and financial literacy. This comprehensive 26-week course offers a structured curriculum to equip students with essential skills and strategies to navigate the transition into adulthood with confidence and competence. Currently, we offer this program at Parkside and Hillside Middle School and on the weekends at Safari Youth Club.

The Future Success Leadership Program offers a dynamic and immersive learning experience that empowers students to realize their full potential, pursue their passions, and become future leaders in their communities and beyond. Through academic rigor, hands-on activities, and mentorship opportunities, students emerge from the program equipped with the skills, confidence, and resilience needed to thrive in today's complex and ever-changing world.



Youth Soccer League

Mentorship Through Competition and Fun

The Youth Summer Soccer League and April Vacation Soccer League provided opportunities for young people to build confidence, engage in positive relationships, and stay active in a supportive environment. These programs served as more than just sports leagues—they offered structured mentorship to guide youth in building teamwork, leadership, and communication skills while enjoying the game of soccer.

The Summer League had 35 youth participants, while the April Vacation League welcomed 40 youth from the community.

The competitive and fun nature of the leagues created an atmosphere where youth could challenge themselves physically and mentally. The mentoring aspect was woven into every game, with coaches and volunteers actively engaging with participants to build meaningful connections and foster personal growth.

Yusufu Juma, who led the leagues, shared:

"It's incredible to see how much growth and transformation happens when young people are given a space to play, compete, and connect with mentors who believe in them. The progress we see on the field also reflects their progress off the field."

Participants echoed these sentiments, highlighting the supportive environment and camaraderie that defined the leagues. One youth shared:

"Playing in this league helped me improve my skills and made me feel more confident, not just in soccer but in life. The coaches were always encouraging and gave us great advice that I can use both on and off the field."

These leagues exemplify how OYS continues to create spaces where young people can thrive, build relationships, and develop essential life skills through engaging in positive activities.

Future Success Leadership Academy

JOIN US FOR A YEAR OF BUILDING
LEADERSHIP SKILLS

FIRST SESSION : SATURDAY OCTOBER 7
1-2:30PM AT THE HALLSVILLE SCHOOL



OYS
Office of Youth Services



QUESTIONS & MORE INFO:
YUSUFU JUMA -
YJUMA@MANCHESTERNH.GOV
(603) 624-6470

Partnering with Safari Youth Club

With over 50 youth served throughout the year on Saturdays at Safari Youth Club, the OYS Youth Development Coach Yusufu Juma teaches the Office of Youth Services Future Success Leadership Academy. Safari Youth Club is a local 501(c)(3) nonprofit organization founded in 2014 by refugees to support their community's well-being. We prioritize the educational support and well-being of our community members. Our mission is to support refugee and immigrant youth and their families by providing academic support, sports, and arts opportunities, and assisting families as they integrate into their communities as new Americans.

OYS works with Safari to empower the youth in this community, who are often marginalized and disconnected from opportunity, specifically around leadership and workforce development.



"The collaboration with OYS has significantly impacted our community. The Future Success Leadership Academy has provided our youth with essential leadership skills and workforce development opportunities, helping them to feel more connected and empowered. This partnership is a cornerstone in our mission to support refugee and immigrant families as they build their new lives in America."

Hamisi Juma, founder of Safari Youth Club

Partnering with MY TURN

OYS's collaboration with MY TURN has extended the outreach and impact of both organizations within the community. One of the highlights of our partnership is hosting three-on-three basketball tournaments during February and April vacation.

OYS regularly attends community meetings at MY TURN's location. These meetings are essential for sharing best practices and resources, ensuring that both organizations can effectively serve the youth in our community. OYS staff also frequently visit MY TURN's drop-in center to meet with youth and assist their program staff, providing additional support and guidance.

Our partnership with MY TURN is not just a collaboration, it's a promise of a brighter future for our youth and a stronger community. Through our combined efforts, we are benefiting the youth and strengthening the community.

"The basketball and soccer tournaments OYS organized gave our youth invaluable experiences. The collaboration between our organizations has been fantastic, and we look forward to more joint efforts in the future." - Allison Joseph, Director MY TURN



Partnering with The Salvation Army

OYS has significantly expanded its partnership with the Salvation Army to serve our community better. One key initiative has been providing in-kind services; having OYS youth services counselors present at Kids Cafe and Teen Night. These events have become crucial touchpoints for local youth, offering a safe and engaging environment to gather, learn, and grow.

Our counselors have dedicated many hours to these programs, impacting numerous young lives. By being present at Kids Cafe and Teen Night, OYS counselors have provided the attending youth with mentorship, support, and guidance. These interactions have offered immediate benefits and fostered long-term positive relationships and trust between the youth and our counselors.

Impact and Support

Bob, the Director of the Salvation Army, leads Kids Cafe and Teen Night. Bob has expressed profound gratitude for the contributions of OYS. He remarked,

"The impact that OYS counselors have on the youth is truly remarkable. Their presence and dedication fill a critical gap in our staffing, enabling us to serve more kids and provide the necessary support they need. Without the help of OYS, we simply wouldn't have the resources to meet the demand and give each child the attention they deserve."

Bob's words underscore the importance of our partnership and our counselors' vital role in supporting the community. The collaborative effort helps alleviate staffing challenges and enriches the overall experience for the youth involved. Through these combined efforts, we continue to make a meaningful difference in the lives of the children and teens we serve, reinforcing our commitment to fostering a supportive and nurturing environment for all.

"Working with OYS during the Toy Shop was an incredible experience. Their enthusiasm and dedication significantly enhanced the event, making it memorable for all the families involved." - Salvation Army Representative

Interacted with (played games, had conversations with, personally interacted with) approximately 45 different youth at kids café and approximately 30 separate youth at teen night. Interactions with these same youth repeated weekly/monthly.

Growing Partnerships

OYS is pivotal in fostering collaboration and synergy among various agencies and organizations dedicated to youth development and wellbeing in Manchester. Our commitment to partnership extends beyond individual programs, encompassing broader initiatives to maximize impact and address systemic challenges. By engaging our youth in these diverse and enriching activities, OYS continues to foster a sense of community, personal growth, and civic responsibility among the young individuals we serve. Our collaborations with various partners have been instrumental in providing these valuable experiences, and we look forward to continuing these efforts.

Community Service Provider (CSP) Quarterly Meeting

OYS organizes and oversees CSP Quarterly Meeting, a collaborative forum that gathers stakeholders from across the community to discuss collaboration efforts, growth opportunities, and solutions to common challenges. With an average of over 40 participants at each quarterly meeting, this platform facilitates dialogue, fosters innovation, and promotes collective action. A specialized work group within this forum focuses on system-involved youth or youth court-involved individuals, sharing resources and best practices to support this vulnerable population better.

Manchester Youth Wellness Collaborative

OYS holds leadership roles in critical collaborative focused on youth well-being and opportunity. We are actively engaged in the Manchester Youth Wellness Collaborative, which addresses mental health and well-being among Manchester youth through coordinated efforts across agencies and sectors. Additionally, we are spearheading the creation of the Manchester Opportunity Youth Collaborative, which provides comprehensive support and pathways to success for opportunity youth in the community.

Youth Continuum of Care

OYS has forged a strategic alliance with Makin' It Happen to develop a robust care system for youth in Manchester over the next three years. This collaborative effort leverages the expertise and resources of both organizations to create a comprehensive framework for supporting youth across various domains, including education, employment, health, and social services. Through targeted interventions and collaborative initiatives, we aim to empower youth to overcome barriers, access opportunities, and achieve their full potential.

These partnerships exemplify OYS's commitment to building a network of support that addresses the diverse needs of Manchester's youth population. By working collaboratively with stakeholders, leveraging resources, and fostering innovation, we strive to create a community where all young individuals can thrive and succeed.



CITY OF MANCHESTER
OFFICE OF YOUTH SERVICES

Community Service Providers Quarterly Meeting

Thursday October 26
10am-11:30am

Who? The Office of Youth Services (OYS) invites all service and support providers in Manchester to gather for the purpose of collaboration and networking. All agencies and organizations serving youth, adults, and families are welcome!

What? Our agenda includes an agency update and (re)introduction to OYS, time for service and support providers to share their offerings, and space to network and connect.

Why? It is vitally important that service and support providers are connected and have an opportunity to collaborate and strengthen the impact they have on the community.

When? Thursday October 26, 10am-11:30am.

Where? Hosted by the Manchester Community Resource Center (MCRC), 434 Lake Ave.

Questions? Email Kristen Treacy: ktreacy@manchesternh.gov

Please bring brochures, flyers, and materials to share.
Pass along this invitation to others in your network!

All are welcome!

Manchester Youth Council

The Manchester Youth Council (MYC) is a dynamic platform for youth engagement, leadership development, and civic participation in Manchester. Comprising passionate and driven young leaders from diverse backgrounds, MYC plays a vital role in advocating for the needs and aspirations of Manchester's youth population. Led by a dedicated team of youth advisors and supported by OYS, MYC is committed to empowering young voices, driving positive change, and shaping the future of our community.

MYC members initiate and lead various projects and campaigns to address pressing issues facing youth in Manchester, such as mental health awareness, substance abuse prevention, and educational equity through organizing and participating in community events, forums, and workshops to raise awareness, promote dialogue, and mobilize support around key youth-related issues.

MYC collaborates with local organizations, schools, businesses, and government agencies to maximize its impact and reach within the community. At its core, MYC represents the voice and interests of Manchester's youth at city meetings, forums, and events, ensuring that young people are included in decision-making processes that affect their lives.

Achievements and Impact:

- **Leadership Development:** Many MYC youth have become active leaders and advocates in their communities, leveraging the skills and experiences gained through their involvement in MYC to effect positive change.

"Being a part of the Manchester Youth Council has greatly impacted my leadership growth. It has empowered me to represent the youth in my community effectively. The support network within the council is incredible; we challenge and support each other to do better every day."
-Andy Pham, MYC participant

Highlights from the Year:

- Meeting twice with the Mayor to discuss and advocate for youth-related issues.
- Volunteering in the community, including organizing and participating in various service projects.
- Researching and debating the needs of youth in the school district, providing insights and recommendations.





Get Involved | Be Heard | Make a Difference

MANCHESTER YOUTH COUNCIL

*Now Accepting
Applications!*

GET INVOLVED NOW!

LEADERS AND CHANGE MAKERS WANTED

Open to all Manchester youth age 14-21

Applicants should strive for:

- Bright dreams and big goals
- A vision for change and growth
- Motivation to work hard & make a difference

Applications due September 30, 2023
Meetings begin October 2023

TO LEARN MORE AND APPLY

CONTACT:

Mike Quigley
mquigley@manchesternh.gov
603-624-6470



Summer & Vacation Programming

Partnering with MCRC

MCRC (Manchester Community Resource Center)

The Leadership Academy, conducted in collaboration with the Manchester Community Resource Center (MCRC), focuses on high school-aged youth who are part of their Summer Works Program. This seven-week summer leadership series is designed to empower underserved youth by providing them with essential leadership and workforce development skills. Through interactive workshops, hands-on activities, and mentorship, participants gain valuable insights and experiences that prepare them for future success in both their personal and professional lives.

The impact of the Leadership Academy on the youth has been profound. Participants have reported increased self-confidence, improved communication skills, and a greater sense of responsibility. By engaging in real-world projects and challenges, they learn to work collaboratively, think critically, and develop solutions to common problems. These experiences not only enhance their leadership abilities but also foster a sense of community and civic responsibility, inspiring them to become proactive members of society.

Our goals for the Leadership Academy align with our overall vision to bring leadership and workforce development to underserved youth in Manchester. We aim to equip these young individuals with the tools they need to navigate their futures successfully, whether that involves pursuing higher education, entering the workforce, or becoming community leaders. By providing these opportunities, we strive to bridge the gap for underserved youth, ensuring they have the support and resources necessary to reach their full potential and contribute meaningfully to their communities.



Partnering with Girls Inc.

During the summer, we had the privilege of engaging with 21 young girls through mindfulness classes designed to enhance their emotional well-being and self-awareness. These sessions, which included activities such as journaling, creating calming jars, mindfulness coloring, and practicing gratitude, were carefully crafted to allow the girls to delve deeper into the concept of mindfulness. This exploration enabled them to incorporate these practices into their daily lives in a meaningful and sustainable way, leading to increased self-awareness and emotional well-being.

What stood out was that many girls were already familiar with mindfulness through activities they were naturally drawn to, such as listening to music, exercising, journaling, and spending time in nature. This allowed us to build on their habits and show them how these everyday actions contribute to their mental and emotional health.

The classes also provided a valuable space for connection, where the girls could engage with their peers in a supportive and open environment. They could learn from each other through group discussions, share personal experiences, and discuss how mindfulness positively impacts their daily lives. Many participants expressed how the techniques they learned helped them manage stress, improve focus, and develop a greater sense of gratitude and presence.

By the end of the program, the girls had not only acquired practical tools for integrating mindfulness into their lives but also formed strong social bonds. They left the program with a deeper understanding of themselves and a heightened appreciation for the power of mindfulness to enhance their emotional resilience, a testament to the program's success.



2023

SUMMER WITH OYS

Soccer

Monday &
Thursday
10:30am-1pm
West HS turf field.
Ages 10-18
Bring sneakers, a
water bottle, and
a ball if you have
one.



Basketball

Tuesday &
Thursday
11am-1pm
West HS Gym
Ages 13-18
Bring gym shoes
and a water bottle.



Community Office Hours

Tuesdays 1pm-3pm
Elmwood Gardens
Community Center
&
Monday-Friday
1pm-5pm at the
OYS office.



Community Outreach

Check our
Facebook page
for times and
locations.



Additional programming is being hosted at:

- Girls Inc.
- The Boys &
Girls Club
- and more!



OYS
Office of Youth Services

Programs run July 5-August 17.

More info & details:

Phone: (603) 624-6470

Online - manchesternh.gov/youth

Facebook - Facebook.com/OYSManchester



2023

SUMMER WITH OYS

Soccer

Mondays and Thursdays with Hector and Yusufu.
10:30am-1pm at the West High School turf field. July 5-August 16. Ages 10-18.
Please bring sneakers, a water bottle, and a soccer ball if you have one.

Basketball

Tuesdays and Thursdays with Mario and Jeff.
11am-1pm at the West High School gym. July 6-August 17. Ages 13-18.
Please bring gym shoes and a water bottle.

Community Office Hours

Tuesdays with Kristen and Caroline.
1pm-3pm at the Elmwood Gardens Community Center. July 11-August 15.

OYS Office Hours

Students and their families are welcome to visit the OYS office
Monday through Friday from 1pm-5pm to speak with staff.
Appointments can also be made by calling the office: (603) 624-6470

Community Outreach

Monday through Thursday with all OYS staff:
Caroline, Hector, Maria, Mario, Kristen, Yusufu, and Jeff.
Locations will be shared on Facebook: Facebook.com/OYSManchester

Co-located Programming

OYS is excited to be partnering with other agencies to offer
chess club, mindfulness, and other programming at:

- Girls Inc.
- The Boys & Girls Club

Community Events

OYS staff will be participating at:

- Chandler's Ball 3-on-3 Basketball Tournament - June 10
- Rock the Block & Queen City Pride - June 17
- National Night Out - August 1
- CelebratEd - September 2



OYS
Office of Youth Services

City of Manchester, NH
Office of Youth Services
76 Main Street
Inside the West Public Library
Phone: (603) 624-6470
Online: ManchesterNH.gov/youth

2024



CHILL WITH US

SUMMER FUN WITH OYS

JUNE 23 - AUGUST 30

OPEN TO ALL MANCHESTER
YOUTH AGE 10-18

PROGRAMS INCLUDE:

BASKETBALL DROP-IN DRILLS & GAMES

Tuesdays and Thursdays, 11am-1pm at West HS

SUMMER YOUTH SOCCER LEAGUE

Wednesdays and Thursdays, 4-8pm, at the Mini Pitch

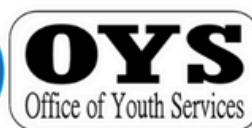
OUR VOICE : LGBTQ+ COMMUNITY GROUP

Thursdays, 4:30-5:30, Manchester West Side Library

*Mindfulness, Leadership Academy, and Vision Board Making
are also running at our partner locations.*

FOR THE FULL SCHEDULE, VISIT:

MANCHESTERNH.GOV/YOUTH



Winter Vacation Offerings

The Salvation Army Holiday Toy Shop

During Winter Vacation, OYS collaborated with the Salvation Army to participate in the annual Holiday Toy Shop. At this event, families pair with volunteers to pick out toys for their children while also receiving stocking stuffers, books, board games, and gift cards for groceries. OYS staff actively contributed to the community by handing out gifts to families, spreading holiday cheer, and ensuring that no family went without a gift during the festive season. This initiative was immensely successful, with many families benefiting.

The boy's group from West High School joined OYS staff at the Holiday Toy Shop as well. This experience was invaluable for both the Salvation Army and the young men in our group. For the Salvation Army, it meant having more hands to assist with the event, thereby increasing the reach and impact of their efforts. For the young men, it provided a sense of purpose, community involvement, and the opportunity to develop their leadership and teamwork skills.

SNHU Giving Tree

In partnership with Southern New Hampshire University (SNHU), OYS was able to receive holiday gifts for 75 students on our caseloads through the Giving Tree program. OYS has been part of this annual effort for many years and the generosity of the SNHU community has an immeasurable positive impact on the OYS clientele.



February & April Vacation Offerings

February Vacation

During February vacation, OYS supported the Boys and Girls Club with activities centered around Black History Month, fostering education and appreciation for African American heritage and achievements. Additionally, OYS organized a chess and checkers tournament, promoting critical thinking skills and friendly competition among youth. Across the City at West High School, OYS also hosted a city-wide 3-on-3 basketball tournament for middle and high school youth, providing a platform for friendly rivalry and community engagement. Organized in collaboration with MyTurn, this tournament had participation from over 50 youth. This event promoted physical fitness and encouraged teamwork, sportsmanship, and friendly competition among the participants.

OYS celebrated Black History Month at the Boys and Girls Club with a special program for 1st and 2nd graders. The celebration included arts and crafts, reading circles focusing on Black history, games, an "I Have a Dream" board, and face painting. Over 70 youth attended this event, which provided them with a fun and educational experience that honored the contributions of Black individuals throughout history.

OYS organized a chess and checkers tournament at the Boys and Girls Club to further engage our youth. 30 youth participated in this event, which aimed to develop strategic thinking, patience, and concentration among the players. The tournament was a huge success, with participants eagerly competing and showcasing their skills.

April Vacation

Continuing our partnership with MY TURN, OYS held another three-on-three basketball tournament during April Vacation. This event was again well-received, with numerous youth participating and enjoying the competitive yet friendly atmosphere. Both boys and girls brackets saw player of all skills and abilities.

In partnership with Safari Youth Club, OYS organized a five-on-five soccer tournament at the mini-pitch at Sheehan-Basquil Park. This event provided an excellent opportunity for youth to engage in physical activity, learn the value of teamwork, and enjoy the sport of soccer in a supportive environment.

Office of Youth Services
February 2024 Vacation Impact Report

Engaging our youth

OYS staff planned and implemented programs with community partners to engage Manchester students in healthy, safe, fun activities over February school vacation.



	Program	Partners	Community Impact
<u>Wednesday February 28</u>	3-on-3 Basketball Tournament Day 1	West HS MyTurn	Youth formed teams and played in initial rounds of a tournament.
<u>Thursday February 29</u>	Black History Month Activities	Boys & Girls Club	Youth engaged in coloring pages, reading books, and learning about Black History Month
	3-on-3 Basketball Tournament Day 2	West HS MyTurn	Teams continued to compete for the tournament championship.
<u>Friday February 1</u>	Checkers and Chess Tournament	Boys & Girls Club	Youth competed in either Chess or Checkers for a chance to learn new skills and win a prize.



116

Total Youth
Engaged

200

Healthy Snacks
Served

79

Staff Hours in
the Community



Tuesday February 27 all OYS staff and interns completed the day-long *Youth Mental Health First Aid* certificate training program for free through a partnership with Makin' It Happen saving the City \$2,750.



APRIL VACATION WEEK

3-ON-3 BASKETBALL TOURNAMENT

WEDNESDAY 4/24 & THURSDAY 4/25

12-4PM AT WEST HIGH SCHOOL

BOYS & GIRLS BRACKETS

IN COLLABORATION WITH MYTURN

SIGN UP YOUR TEAM WEDNESDAY 12-1PM



5-ON-5 SOCCER TOURNAMENT

MONDAY 4/22 & TUESDAY 4/23

1-4PM AT THE MINI-PITCH, SHEEHAN-BASQUIL PARK

BOYS & GIRLS BRACKETS

SIGN UP YOUR TEAM MONDAY 1-2PM



ALL PLAYERS WELCOME!

OPEN TO MANCHESTER MIDDLE AND

HIGH SCHOOL STUDENTS.

PRIZES FOR WINNING TEAMS.



OYS
Office of Youth Services

MYTURN
INCORPORATED

for Opportunity and Success

MANCHESTER.NH.GOV/YOUTH

Partnerships & Community Engagement

Engaging the Community

Over the course of FY24, OYS has organized and participated in various community events and offerings. These include:

- **August 1** - National Night Out at the Beech Street School.
- **September 12** - *Community Conversation: Bringing YouthBuild Back to Manchester at the Manchester Police Athletic League (MPAL).
- **Launched October 7** - *Future Success Leadership Academy at Safari Youth Club. This group of youth leaders continues to meet bi-weekly on Saturdays.
- **Launched October 26** - *Community Service Providers Quarterly Meeting at the Manchester Community Resource Center (MCRCNH).
 - Quarterly meetings were also held January 16 at the Downtown YMCA and April 25 at Elmwood Gardens with plans to continue into FY25.
- **October 27** - Downtown Trick or Treat, organized by Parks & Rec.
- **Launched in November** - *The Manchester Employee Advisory Board
- **December** - Giving Tree gifts for youth with Southern New Hampshire University.
- **December 18** - Salvation Army's Holiday Toy Shop.
- **April 17** - Student job fair at the Beech Street School.
- **May 14** - *Career Roundtable hosted at Parkside Middle School.
- **May 17** - IGNYTE youth conference held at Manchester Community College.
- **May 21** - Flourish & Thrive youth conference held at Manchester Community College.
- **May 22** - Wellness on Wheels (WOW) community event hosted at Gossler Elementary School and organized by Makin' It Happen.
- **June 6** - Student job fair at Bakersville Elementary School.

**Denotes events organized wholly or in part by OYS.*



OYS INVITES YOU TO:

COMMUNITY CONVERSATION

BRINGING YOUTHBUILD
BACK TO MANCHESTER

Join us in learning about the YouthBuild model including the 'why', 'what', and 'how' of a successful YouthBuild program.

Our discussion will be led by
The Massachusetts YouthBuild Coalition,
a nonprofit organization that supports
YouthBuild programs throughout New England.

This event and effort is organized by the
City of Manchester Office of Youth Services.

We hope to see you there!



OYS
Office of Youth Services

YB YOUTHBUILD

MASSACHUSETTS
YOUTHBUILD COALITION



6:30PM
TUESDAY
SEPTEMBER 12

AT THE MANCHESTER
POLICE ATHLETIC
LEAGUE (MPAL)
409 BEECH ST

RSVP:

MICHAEL QUIGLEY
DIRECTOR, OFFICE OF YOUTH SERVICES

✉ mquigley@manchesternh.gov

